

Forwarded By: Katie McKenzie - [Katie.McKenzie@argyll-bute.gov.uk](mailto:Katie.McKenzie@argyll-bute.gov.uk)

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**Subject**

**Tour coaches blocking bus stop**

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**Incident Reference # 190623-000008**

Member with Interest: **Alan Reid**  
Assigned: Jack Lugue  
Date Created: 23/06/2019 07.59 PM  
Date Last Updated: 15/08/2019 03.29 PM  
Status: Response Added

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Note By (Jack Lugue) (15/08/2019 03.29 PM)

Dear Councillor Reid,

Please see the following response from the Parking Supervisor:

Amenity Wardens (Traffic Wardens enforce criminal parking offences and are employed by the Police) observe the area in passing - as was advised when the TRO was proposed. We do not have the resources to patrol this area. Unfortunately, we do not record how many times this is done although it is likely to be once or twice per week.

Kind regards,

Jack

Note By (Adele Price-Williams) (01/08/2019 09.33 AM)

Please can a response be provided for the Councillor

Note By (Aileen McNicol) (10/07/2019 05.47 PM)

Councillor has follow up query: Since the TRO came into effect, on how many occasions have traffic wardens checked this bus stop for parked vehicles?

Note By (Katie McKenzie) (10/07/2019 04.22 PM)

Response sent to Councillor, asked if case can be closed

Note By (Ailsa Barr) (10/07/2019 04.18 PM)

Dear Councillor Reid,

Parking Services have advised that no PCNs have been issued at this location.

Regards,

Ailsa Barr

Note By (Adele Price-Williams) (10/07/2019 08.49 AM)

Thanks, Adele,

I did raise an FOI. Since it would appear to be quicker via a member enquiry, can you re-open Casebook incident [190623-000008](#) to get the answer and cancel FOI argyllbuteir:10359.

Thanks, Alan

Alan Reid

Councillor for Cowal ward

136 Fairhaven, Dunoon PA23 8NS

Tel. 01369 705729

**From:** memberserviceteam

**Sent:** 09 July 2019 15:29

**To:** Reid, Alan <[Alan.Reid@argyll-bute.gov.uk](mailto:Alan.Reid@argyll-bute.gov.uk)>

**Subject:** FOI requests [OFFICIAL]

**Classification: OFFICIAL**

Hi Alan

Fran Miller from D&I has asked that we pass a message onto you apologising on her behalf and confirming that whilst covering for Ailsa Barr she had asked for you to raise an FOI and whilst not wrong, this can take longer to respond to and is not necessary. D&I are able to action requests such as how many TROs etc via a member enquiry in future rather than her suggested route of going through the FOI process.

Thank You

Adele

Note By (Adele Price-Williams) (09/07/2019 10.14 AM)

Councillor happy to close case

Note By (Adele Price-Williams) (08/07/2019 03.13 PM)

Passed to Councillor for instruction

Note By (Frances Millar) (08/07/2019 03.02 PM)

Dear Councillor Reid

There are no electrical supplies at this location which we could

utilise for an electrical barrier at this location.

With a manual option, it would not be feasible for bus drivers to leave their passengers unattended on the bus to open a manual barrier.

Regards

Fran

Response By E-mail (Alan Reid) (04/07/2019 04.59 PM)

Thank you. Why is a physical barrier not feasible?

Note By (Adele Price-Williams) (04/07/2019 03.37 PM)

Councillor has raised FOI - I've asked if this case can now be closed

Note By (Adele Price-Williams) (04/07/2019 02.00 PM)

Passed to Councillor advising him to raise an FOI

Note By (Frances Millar) (04/07/2019 01.52 PM)

Dear Councillor Reid,

If I could ask you to raise an FOI request with respect to the number of PCNs issued and confirm if you require this for the location at the bus stop on the Rest and Be Thankful or for a wider area.

I can confirm that any parking contraventions need to be witnessed by an Attendant in uniform for a Penalty Charge Notice to be issued. Use of CCTV not enforceable.

Physical barrier not feasible.

Regards

Fran

Response By E-mail (Alan Reid) (01/07/2019 04.32 PM)

Please advise how many Penalty Charge Notices have been issued since the introduction of this Traffic Regulation Order.

What other feasible options are there to enforce this TRO, eg could CCTV cameras be used to issue Penalty Charge Notices or could a barrier be put at the entrance which could only be released by a service bus?

Note By (Adele Price-Williams) (24/06/2019 03.23 PM)

Passed to Councillor for instruction

Note By (Frances Millar) (24/06/2019 03.22 PM)

Dear Councillor Reid

Our Parking Supervisor for the area, Keith Tennant has confirmed that no action can be taken retrospectively. Any parking contraventions need to be witnessed by an Attendant in uniform for a Penalty Charge Notice to be issued.

Regards

Fran

Note By (Alan Reid) (23/06/2019 07.59 PM)

Photo received from the community council of two private coaches parked in the bus stop at the Rest & Be Thankful on Wednesday 12th June 2019 at 10.06 hours. Can any action can be taken against the driver and the bus company?